



## Conflict Management

- *Helping yourself and others solve conflicts!*

Our Conflict Management Workshop provides the skills and strategies to enable leaders to effectively manage conflict situations. By the end of this program you will be able to:

- Identify the natural behaviors associated with conflict
- Build techniques to effectively communicate with others
- Understand and implement strategies to address issues
- Improve your ability to help others manage conflict

**Length of Workshop:** 8 hours (Length can be flexible)

**Workshop Size:** Minimum 8 - Maximum 30

**Facilitator Bio:** Sam Kanner has over 24 years of people development experience working in fortune 500 & 1000 corporations. He is Managing Director of **globalEdge** and serves on the Board of Directors for Performance eSource. Sam's experience includes Vice President of Global Learning & Development for Getty Images a global media company in which he served as the Executive Coach for the Senior Leadership team. Director of Organizational Development at Avanade and various leadership positions in the Retail & Restaurant Industry. Sam has coached over 250 (director thru C level) executives and has facilitated over 3000 hours of leadership classes. Sam specializes in Executive Coaching & Leadership Development and has a passion for helping individuals and teams develop life changing skills.

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