

leadership developmentEdge



Process Improvement

- *Helping organizations become more efficient!*

Does your organization have processes that could be improved? Our Process Improvement Workshop provides the skills and strategies to help leaders improve customer service and bottom line results. By the end of this program you will be able to:

- Identify process barriers
- Develop a strategy for process improvement
- Equip you with the techniques to implement process improvement

Length of Workshop: 8 hours (Length can be flexible)

Workshop Size: Minimum 8 - Maximum 30

Facilitator Bio: Sam Kanner has over 24 years of people development experience working in fortune 500 & 1000 corporations. He is Managing Director of **globalEdge** and serves on the Board of Directors for Performance eSource. Sam's experience includes Vice President of Global Learning & Development for Getty Images a global media company in which he served as the Executive Coach for the Senior Leadership team. Director of Organizational Development at Avanade and various leadership positions in the Retail & Restaurant Industry. Sam has coached over 250 (director thru C level) executives and has facilitated over 3000 hours of leadership classes. Sam specializes in Executive Coaching & Leadership Development and has a passion for helping individuals and teams develop life changing skills.

For more details contactus@globaledgeco.com or +1.425.298.4357